

Impact Report 2024/2025



Elder
NET
OF LOWER MERION & NARBERTH

Our Community in Action



Mel has been part of ElderNet for many years and is cherished by all who know him. Through Volunteer Services, he has received rides to medical appointments, enjoyed weekly visits with his longtime friendly visitor Dana, and shared meals with volunteers who welcome him into their homes. His story reflects the lasting friendships and care that grow through ElderNet's community.

Joe built a special friendship with Nathan through ElderNet's Friendly Visitor program. Before Nathan's passing in the spring, the two enjoyed visits together—often setting up a putting green in the living room for some lighthearted fun.



Jodie Gold, a longtime ElderNet volunteer, shares a close friendship with Maxine. Beth Drapkin has also supported ElderNet for many years as both a volunteer and board member. Adding to the sense of community, Maxine's neighbor Addy is part of her circle of care as well.



About Us

ElderNet of Lower Merion and Narberth is a nonprofit organization that was founded in 1976 by representatives of community, religious and governmental groups. ElderNet serves adults of all ages, especially frail older or younger disabled persons with low to moderate incomes who reside in Lower Merion or Narberth.

ElderNet helps older neighbors remain independent and provides a variety of free, practical services so they have access to healthcare, food security, and an improved quality of life. ElderNet also provides information to individuals who need assistance with housing, nursing care, or other necessities.

ElderNet is staffed by professionals and trained volunteers. ElderNet receives funding from generous community members, Montgomery County Office of Senior Services, Lower Merion Township, the Borough of Narberth, national foundations, businesses, churches, synagogues and other groups.

ElderNet is a 501(c)(3) nonprofit organization.

Board of Directors

Elizabeth Hill, President
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Michele Raymond - Executive Director
Justine Babcock - Food Pantry Manager
Michelle Buller - Volunteer Coordinator
Marisa DiSalvatore - Finance/Operations Manager
Jennifer Fraim - Care Management Social Worker
Jill Liebling - Development Manager
Renata Mattson-Drozowski - Food Pantry Assistant Manager
Bridget Moran-McCabe - Care Management Social Worker

Letter from our Executive Director

This past year has been one of tremendous growth, resilience, and impact. As we reflect on our work together, I am proud to share the ways ElderNet has risen to meet the growing needs of our community's older adults and adults with disabilities.

More neighbors than ever before turned to ElderNet for support—and thanks to the dedication of our staff, volunteers, and supporters like you, we were able to respond with compassion and care:

- 40% more participants relied on our Food Pantry to ensure they had healthy, nourishing meals.
- 35% more individuals received personalized case management services, connecting them with vital resources to maintain independence and stability.
- 27% more community members benefited from our volunteer and transportation programs, helping them get to medical appointments, the grocery store, and other essential destinations.

These increases reflect both the challenges many in our community are facing and the trust our neighbors place in ElderNet. Every number represents a person—someone's parent, grandparent, or friend—who was able to remain safe, connected, and cared for because of the services we provide.

None of this would have been possible without the steadfast commitment of our volunteers, the generosity of our donors, and the partnerships we have built throughout the community. Together, we are not only meeting immediate needs but also building a stronger, more compassionate network of support for the future.

As we look ahead, ElderNet will continue to adapt, expand, and innovate—ensuring that every older adult and adult with disabilities in our community can live with dignity, independence, and hope.

Thank you for standing with us in this important work.

Michele Raymond

Executive Director

Letter from our Board President

It's an exciting—and challenging—time here at ElderNet. Over the past year, we've welcomed a wonderful new Executive Director, launched our first-ever development program, kicked off a bold new Strategic Plan initiative, and added several exceptional Board and staff members to our team. These milestones have left me energized and optimistic about ElderNet's future as we look ahead to our 50th (!) anniversary in 2026.

At the same time, like many of our fellow non-profits, we're facing real threats from federal cutbacks to food security and medical assistance programs—programs that are lifelines for many we serve. In this evolving landscape, our commitment is stronger than ever. We're doubling down on collaboration—with our incredible volunteers, partner organizations, local businesses, and supporters like you—so we can continue to be the safety net our most vulnerable neighbors rely on.

Please take a moment to explore our annual impact report to see what this small-but-mighty organization has achieved in our community—fifty years after a group of local residents with big hearts founded ElderNet. And we hope you'll join us in carrying their vision forward, ensuring our participants continue to thrive at home and in their communities, despite their challenges.

Thank you, as always, for your continued support!

Elizabeth Hill
President

Volunteer Services



Escort Driver Program

- Volunteer Drivers: 93
- Round Trip Rides Provided: 2,291
- Hours of Service: 4,832
- Miles Driven: 12,260

Serving over
134
Participants

Participants are residents of Lower Merion and Narberth living with low-moderate incomes, who can no longer drive, use public transit or ride-share services due to a physical or mental disability.



Friendly Visits/calls

- Volunteers: 38
- Participants using service: 42
- Hours of service: 845

Volunteers provided support with bills and bookkeeping, read mail for participants with vision loss, made friendly phone calls, and visited to celebrate special occasions. Through regular friendly visits, participants gain companionship and social connection that help combat isolation and loneliness.



Odd Jobs

- Volunteers: 21
- Participants using service: 26
- Hours of Service: 377

Our participants are neighbors who rely on help with daily tasks—like chores, yard work, and repairs—to continue living independently.



Ada Mutch Food Pantry at ElderNet

ElderNet's Food Pantry provides dignity, comfort, and connection by ensuring older adults, people with disabilities, and neighbors facing food insecurity have access to essential resources and community support.

- Provided essential food assistance to 240 households in Narberth and Lower Merion, reaching approximately 400 regular participants.
- Distributed more than \$200,000 in food and over \$15,000 in pet food, helping families and their companion animals stay nourished and healthy.
- Supported entirely by a dedicated team of 2 staff and 59 volunteers, who contributed 2,190 hours to stock shelves, prepare bags, and assist clients with care and dignity.
- Continued to serve as a trusted community resource, reducing food insecurity and strengthening neighborhood connections.
- Partnered with local organizations, grocers, and donors to ensure a steady supply of nutritious food for those in need.

Over
240
households served



Care Management & Staff Services

ElderNet staff responded to requests for help through phone calls, emails, and in-person visits. These inquiries came from individuals of all ages and income levels, and staff provided information, resources, and referrals to connect each person with the support they needed.

Care Management

Two licensed social workers assisted 193 unduplicated participants and their families, helping them navigate complex challenges such as chronic illness, connecting them to benefits and resources, and responding to crisis situations. They also worked closely with individuals facing homelessness as well as older adults referred by the Lower Merion Township Police Department, ensuring vulnerable community members received the care and support they needed. **Among these participants, 35 received Senior Intensive Services.**

Over \$18k given in
Emergency Fund
Assistance

ElderNet provided financial assistance to help participants remain safely in their homes, covering essential needs such as fuel, plumbing, transportation, emergency shelter, one-time mortgage and rental support, medicine, food certificates, and other critical items.

Donors

Individual Donors

● \$10,000 & over

Robbie & Richard Shell

● \$5,000 - \$9,999

Bryn Mawr Presbyterian Church
The Philadelphia Foundation
Tierney Family Fund
Peter C. Trentacoste
Bill and Debbie Becker Foundation
Larking Hill Foundation
The Armstrong Foundation

● \$1,000 - \$4,999

Brian Tierney
Vincent Paul Duane
William Gross
Dana Greenblatt
Michael Corson
Selma Savitz
Ann O'Brien
Constance H Williams
Warren Ayres
First Presbyterian Church of Lower Merion
John R Jenchura
KGR Foundation
Gretchen Vandenberg
Marjorie B. Widmann
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Samuel T Adenbaum
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Mecray Family
Katherine Farnham
Kenneth Jones
Francis Marchlinski M.D.
Catharine E Maxey
Anthony J. Mendicino
Samuel & Irene Saligman Trust
Shanin Specter
The Goldberg Bassett Charitable Fund
Steven J Udicious
William Goldman Foundation
Stephen Mitchell

● \$1 - \$999

535 donors contributing over \$73,000



Grants

Organizations

Bryn Mawr Hospital - \$32,900
Bryn Mawr Presbyterian Church - \$15,000
Church of the Redeemer - \$9,500
St. Thomas of Villanova - \$6,000
Wegmans - \$500

Foundations

Charles Knox Foundation - \$55,000	Philabundance - \$4,115
Genuardi Family Foundation - \$10,000	Quest for the Best - \$5,000
Gordon Charter Foundation - \$15,000	Saunders House Foundation - \$70,000
Leo & Peggy Pierce Family Foundation - \$15,000	Wawa Foundation - \$2,500
Montgomery County Office of Aging Services Foundation - \$4,750	25th Century Foundation - \$25,000
Pfizer Inc. - \$2,500	

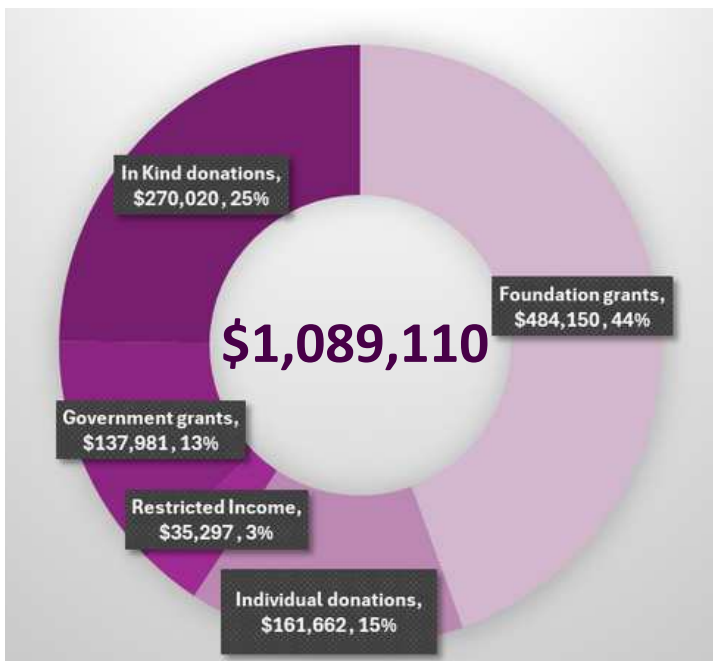
Lower Merion Township and Montgomery County

Community Development Block Grant	Lower Merion Township - \$24,000
Care Management - \$8,000	Montgomery County Senior Intensive Support - \$63,000
Community Development Block Grant	Montgomery County Volunteer Services - \$ 50,000
Escort Driver - \$2,000	

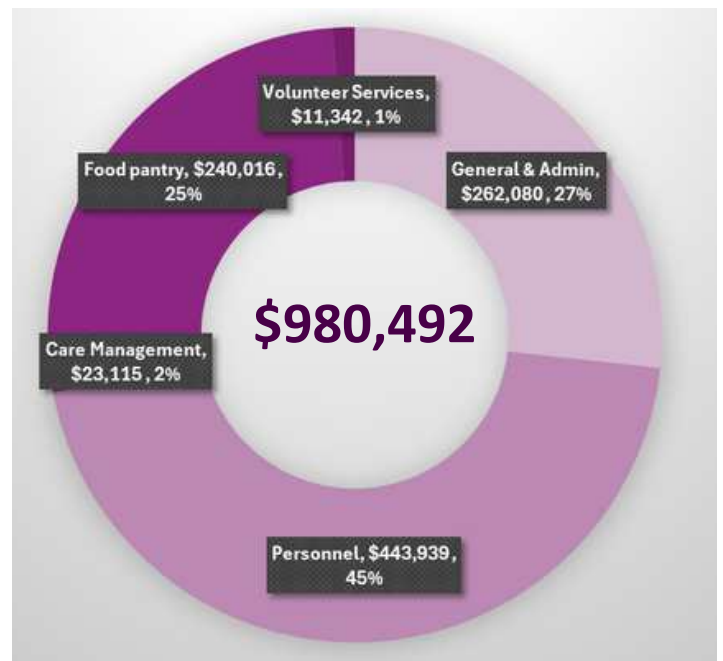
ElderNet secured more than \$410,000 in grant funding from corporations, foundations, and local government supporters.

Financial Summary

Revenue Breakdown



Expense Breakdown



ElderNet reported a total net income of \$278,000 — an increase from the prior fiscal year, reflecting strong financial stewardship and community support.





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