

ElderNet

Impact Report 2025/2026



Elder
NET
OF LOWER MERION & NARBERTH

Our Community in Action



Ms. Owens first came to ElderNet in her early 80s for help with benefit applications and renewals and soon began using the Ada Mutch Community Resource Center. When she stopped driving, ElderNet connected her with volunteer transportation for medical appointments, grocery shopping, and trips to the food pantry.

She was eventually matched with volunteer Theresa, who helped with paperwork, bills, and regular grocery trips. Over the years, the two developed a relationship built on trust and friendship.

As Ms. Owens faced increasing challenges caring for her adult daughter, ElderNet staff worked together to connect her with professional guidance and resources to ensure her safety and well-being. Throughout it all, Theresa continued to offer friendship and practical support, helping Ms. Owens remain independent and care for her own health and well-being.

At 67, Ellen was drowning in the emotional and financial stress of caring for her husband who was battling both throat cancer and early-stage Alzheimer's. With their only child out of state, Ellen was entirely on her own and struggling to afford the groceries required for their strict diet alongside costly adult care supplies. When she came to us, our pantry immediately provided free, specialized nutrition and hygiene essentials, but we quickly realized that making the trip to shop was another barrier she didn't need. We transitioned Ellen to our home-delivery program, bringing customized grocery bags directly to her door and lifting a massive burden off her mind.



At 72, Fiona found herself living alone with her two beloved cats after the loss of a loved one, without family or close friends nearby. As she began experiencing cognitive changes, everyday tasks like managing medical appointments and arranging transportation became increasingly difficult. That's when ElderNet's care management team stepped in. We helped Fiona coordinate medical care, access transportation, and connect with community resources so she could continue living safely and independently at home.

As we got to know Fiona, she shared that she was also struggling with loneliness and depression. Through ElderNet's Friendly Visitor Program, she found regular companionship, conversation, and a meaningful connection she could look forward to.

Knowing how important her cats are to her well-being, we also helped connect them with needed services.

Fiona's story shows that support goes beyond appointments and referrals.

Through compassionate care, practical assistance, and meaningful connections, ElderNet helps older adults like Fiona maintain their independence while knowing they have a caring community beside them.

Our Mission

ElderNet empowers elders and disabled adults in need to remain living in their homes by reducing barriers to healthcare, nutritious food, public benefits and meaningful social connections.

Our Vision

ElderNet envisions a community where elders and disabled adults can thrive in their own homes with dignity and connection, supported by compassionate services, meaningful volunteerism, and a community-wide commitment to care.

Core Values

Respect without judgement, purpose through volunteerism, sense of community, protect well-being, compassion and kindness, dependability and trust, and embracing DEIA. The ElderNet website has a full description of our values.

ElderNet's 50th Anniversary

This past Spring, ElderNet marked an incredible milestone—50 years of serving older adults and individuals with disabilities in our community. On April 25th, we gathered at the Bryn Mawr Gazebo with staff, volunteers, participants, community partners, donors, friends, and neighbors to celebrate five decades of service.



It was a wonderful day filled with music, laughter, connection, and community spirit. More than just an anniversary celebration, the event was an opportunity to reflect on the many people who have shaped ElderNet over the years and made our work possible.

As we look back on this special day, we remain incredibly grateful to everyone who celebrated with us and to all those who have been part of ElderNet's story over the past 50 years. It was a fitting celebration of our history, our community, and the people who continue to make ElderNet what it is today.



Letter from our Executive Director

During our 50th year, we celebrated an amazing milestone and worked on a Mission & Strategic Plan to create a working vision for ElderNet's future. It is essential that this plan serve as a purposeful and inspiring road map for our journey ahead. With clearly defined goals, it ensures that our operational plans and strategic initiatives work together in seamless harmony.

ElderNet's Mission empowers elders and disabled adults in need to remain living in their homes by reducing barriers to healthcare, nutritious food, public benefits and meaningful social connections. Our Vision foresees a community where elders and disabled adults can thrive in their own homes with dignity and connection, supported by compassionate services, meaningful volunteerism, and a community-wide commitment to care. The 2026-2029 Strategic Plan builds upon our past achievements, artfully weaving in the latest industry trends, updated demographic insights, and ElderNet's innovative spirit, core values of respect without judgement, purpose through volunteerism, sense of community, compassion and kindness, dependability and trust, while embracing DEIA.

To ensure the success of these transformative initiatives and propel ElderNet into its next fifty years, we aim for:

Service Excellence - *Continuously improving quality, consistency, and participant outcomes across all programs.*

Visibility - *Expanding recognition beyond our historic service area through community partnerships, outreach, and networking.*

Gradual Growth - *Expanding services and geography intentionally, balancing demand with organizational capacity. Growth will be both organic and through strategic alliances.*

Financial Strength and Stability - *Consistent fundraising practices, internal controls, and long-term sustainability.*

Process Improvement - *Defining, measuring, and refining repeatable processes that support excellence and accountability.*

The partnership among the Board of Directors, staff, and participants exemplifies the spirit of the "Three-Legged Stool," allowing us to craft innovative solutions to the challenges and opportunities we face moving forward. Building on a legacy of community engagement, we are excited to implement these plans, empowering our participants to engage with ElderNet in the next phase of their lives.

Michele Raymond

Executive Director

Board of Directors

Elizabeth Hill, President
Lynette M. Killen, Vice President
Joy Beller Shore, Treasurer
Adela Smith, Secretary

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Michael Corson
Heather Kelly
Hope E. Kirschner
Mark Moller
Linda Sterthous
Margaret A. Stevens
Jared Slipman

Staff

Michele Raymond - Executive Director
Justine Babcock - Food Pantry Manager
Michelle Buller - Volunteer Coordinator
Marisa DiSalvatore - Finance/Operations Manager
Jennifer Fraim - Care Management Social Worker
Jill Liebling - Development Manager
Renata Mattson-Drozdowski - Food Pantry Assistant Manager
Bridget Moran-McCabe - Care Management Social Worker



Letter from our Board of Directors

Welcome to ElderNet's Fiscal Year 2026 Impact Report, and thank you for taking the time to learn about the difference your support has made over the past year.

FY2026 was an exciting time for ElderNet, and we are proud of the year's accomplishments. We completed a new Strategic Plan to guide the growth of our programs over the next three to five years. We celebrated 50 remarkable years of serving at-risk older adults and adults with disabilities in our community. And we closed the year in a strong financial position, even in the face of nation-wide public funding cutbacks and inflation. Any one of these achievements would be significant for an organization of our size. Accomplishing all three is a testament to the dedication, vision, and careful stewardship provided by our staff, Board of Directors, volunteers, and supporters.

But of course, the work continues. Economic instability and rising prices characterize our economic landscape for the foreseeable future, and accessing health care, nutritious food, and social services is more challenging than ever for our most vulnerable community members. In response, we are focused on increasing ElderNet's impact over the coming year, whether by growing our geographic footprint, offering new services, or expanding collaborations with our partners.

Ensuring that ElderNet meets the challenges and opportunities ahead will require the continued commitment of our staff and our Board of Directors, and especially, the ongoing support and generosity of our donors, partners, and community members. Your confidence in ElderNet makes our work possible, and we are deeply grateful for your trust.

As you read this year's Impact Report, I hope the numbers will leave you with a sense of the lives that have been strengthened because our community chose to care. With your continued partnership, ElderNet will remain a trusted and effective resource for our most vulnerable neighbors for many years to come. Thank you so much for being part of our mission!

Elizabeth Hill

President

Learning Through Service: Student Intern Spotlight



We are grateful to Hadiyah Al-Gahdari, in the Social Work Master's program at Bryn Mawr College, who joined ElderNet for the 2025–2026 academic year. Hadiyah brought enthusiasm and compassion to our team, keeping our pantry resource board current and helping to warmly welcome new participants to ElderNet.

As her internship progressed, Hadiyah accompanied participants to appointments for medical device fittings, conducted participant intakes both in our office and during home visits, supported staff with research and data projects, and helped celebrate ElderNet's 50th anniversary by creating engaging case management activities for our community event.

Thank you, Hadiyah, for your dedication and many contributions to ElderNet. We wish you all the best as you continue your journey in social work and beyond!

Volunteer Services



Escort Driver Program

- Volunteer Drivers: 94
- Round Trip Rides Provided: 1,994
- Hours of Service: 4,306
- Miles Driven: 10,556

Serving over
142
Participants

Participants are residents of Lower Merion and Narberth living with low-moderate incomes, who can no longer drive, use public transit or ride share services due to a physical or mental disability.



Friendly Visits/calls

- Volunteers: 38
- Participants using service: 48
- Hours of service: 863

Volunteers provided support with bills and bookkeeping, read mail for participants with vision loss, made friendly phone calls, and visited to celebrate special occasions.

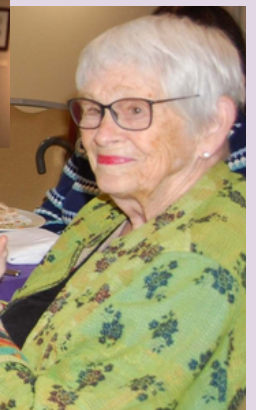


Odd Jobs

- Volunteers: 17
- Participants using service: 28
- Hours of Service: 347

Our participants are neighbors who rely on help with daily tasks—like chores, yard work, and repairs—to continue living independently.

Annual Volunteer Luncheon





Ada Mutch Food Pantry at ElderNet

ElderNet's Food Pantry provides dignity, comfort, and connection by ensuring older adults and people with disabilities have access to essential nutrition, resources and community support.

- Provided essential food assistance to **299** households in Narberth and Lower Merion, reaching approximately 306 regular participants.
- Distributed more than \$214,000 in food and over \$17,000 in pet food, helping families and their companion animals stay nourished and healthy.
- Supported entirely by a dedicated team of 2 staff and 52 volunteers, who contributed 2,336 hours to stock shelves, prepare bags, and assist clients with care and dignity.
- Continued to serve as a trusted community resource, reducing food insecurity and strengthening neighborhood connections.
- Partnered with local organizations, grocers, and donors to ensure a steady supply of nutritious food for those in need.

Over
299

households served



Care Management & Information/Referrals

ElderNet staff responded to requests for Information and Referrals through phone calls, emails, and in-person visits. These inquiries came from individuals of all ages and income levels, and staff provided information, resources, and referrals to connect each person with the support they needed.

Care Management

Two licensed social workers assisted 201 unduplicated participants and their families, helping them navigate complex challenges such as chronic illness, connecting them to benefits and resources, and responding to crisis situations. They also worked closely with individuals facing homelessness as well as older adults referred by the Lower Merion Township Police Department, ensuring vulnerable community members received the care and support they needed. **Among these participants, 33 received Senior Intensive Services.**

Over 200
participants
assisted

Community in Action



Donors

Individual Donors

● \$10,000 & over

Roberta & Richard Shell

Donna F. White

● \$5,000 - \$9,999

Mike & Catherine Abrams

Charles & Susan Bloom

Jason A. Brein

Catherine Dolan & Richard Bierregaard

Peter C. Trentacoste

● \$2,500 - \$4,999

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Kathryn Kahn

Selma Savitz

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Constance H Williams*

● \$1,000 - \$2,499

Samuel Adenbaum

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Michael & Diana Corson*

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Phyllis Doran

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Osborne

Katherine Farnham

Richard Frankel

Elizabeth Hill & Atul Shah

Bruce & Cynthia Innis

Nancy Kenep

Lynette Killen

Nadia Kunz

Martha Lindsay

Maria Luby

Francis & Megan Marchlinski

Stephen Mitchell

Bridget Nurock

David Prewitt

Ronald & Karen Remick

Mordechai Shinefield

Joy Beller Shore

Michael & Jennifer Troped

Steven & Kara Udicious*

Gretchen Vandenberg*

Jo-Una Villani

Helen Vinick

Dorothy Welge

Jeffrey Welsh

Thomas Zacharia

● **\$500 - \$999**

Sarah & Jacob Agran
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Elinor Goff*

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Aram Jerrehian Jr.
Kenneth & Lorraine Jones
Sandra & Dan Lang
Sitheswary & Logan Logendra
Dorothy & Robert McCabe
Michael McCann
Karen Melikian
Paul Minbiole
Lauren & Adam Rosen

Jason Rumsey
Clare & Darryle Schoepp
Michelle Scolnick
Ernest & Annemarie Sherretta
Jared & Gabrielle Slipman
Linda Stone
Sonia Triester
Matthew Valentine
Helen Weary
Constance Williams
Thomas & Catherine Wylonis

● **\$100 - \$499**

William & Susan Abrams
Jacqueline Abramson
Catherine Aldinger
Rosalie Alexander
Carol Allen
Eileen Alva
Julio Anzoategui & Daisy Lerner
Perry Appino
Ina Elfant Asher
Janice Asher
Sharifa Atkins
Mary C. Ayres
Warren Ayres
Steven Bachrach & Pearl Elias
Simeon Bardin & Susan Denman
Keith Barnes
Susan Barr & Steven Wieland
Robert Barton
Mathias Basner
Robin Beck*
John & Elizabeth Becker
William Belt
Bruce Belzak
Barbara Berkowitz*
Ruth & David Berman
Christine Biben
Sandra Bloch
Brian Bloemker & Christine Friel
Rebecca Blough
Milita & Eric Borguet
Lynne & David Breslau
Eddy & Gloria Bresnitz
Carol Toll Bress
Peter Briggs
Constance Jean Brindisi
Anita Brody

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Joan Bromley
Thomas Brophy
Connie Buckley
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Josselyn Byrnes
Ruth Harris Caine
Lynne Caldarone
Lois M. Campbell
Bernice Capaci
James Caplan
Patricia Carroll
Frank Cestare
Norman & Arlene Chaikin*
Alice D. Chase
Warren & Carolyn Clein
Marlynne Clothier
Avital Cnaan
Barbara Cohen*
Richard Cooperstein*
Sue Copple
Idell Corson*
Betty Creskoff*
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Terrie Gaspar
Wendy H. Gaunt
Cheryl B Gelber*
Lydia Gesoff
Janet Giersch
Mark Gilbert

● \$100 - \$499 continued

Neil & Susan Gilmour	Donald Lawler	Victoria Anne Peetros	Adela Smith & Brian Lang
Robert & Mary Jane Girondi	Gene & Patricia Leonard	Clifford & Ellen Pemberton*	Leigh Anne Smith
Christine Goldberg	Renne Tomar Levin	Tal Perlman & David Giles	Sean & Maria Sommer
Anne Goldhammer Moore	Marc Levine & Deborah Miller-Levine	Bonita Perry	Barbara Sonies
Hugh Gordon	Robert Lewis	Jennifer Phillips	Stanley & Jean Spitzer
Paul Gordon*	Alice Liftin	Charles Picchioni	Douglas & Margaret Satell Stay
Stephanie Graves	Sean Lincoln	Harris Platt	William Stauffer
Ann Green	Margaret J. Lindem	Jaime Pludo	Daniel & Judith Steiker
Reva Moss Greenspan	Steven Liu & Esther Chang	Lawrence E. Portnoff	Linda M. Sterthous
Robert Gunther	Lizabeth London & Scott Leventhal	Joel & Renee Posener*	Margaret Stevens
Robert Gutekunst	David & Liz Lorry	David Pratzon	Junia Strauss
Cheryl Hall	Tom & Amy Lubensky	Mary L. Pritchard	Carole Strickland*
Martha Hanson	Abbe Lunger	Dee Lafferty Pugh	Helen Szigeti
David & Christine Hartzell	Lorna Lynn	Robin Putzrath*	Marianna Thomas*
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Jane Hastings	Carol & Gordon Maniscalco	Mario & Sara Rafalin	Paul Tierney
Gale Heck-Rosenman	Manda Maple	Joseph Rafferty	Samuel & Margaret Tirer
Eileen Helzner	Leona Markson	Doug Raymond	Terry Toll
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Constance Hershey	Bruce Martin	Susan Reynolds	Anders Tyslan
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Ethel Hofman*	Theresa & Barton Milestone	Debbie Rosen	Brenda Verner
Joseph & Louise Huber	Janet Miller & Judith Schwarz	Louis Rosner	Jan Waldauer*
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Audrey Isdaner	Marc Moreau & Juliet Goodfriend	Rosalie & Bernard Rudegeair	Kimberly Wall & Daniel Golub
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Hope & Lee Kirschner	Lillian O'Neill	Sam & Lynn Scott	Scott Williamson
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Anthony & Judith Lame	Richard Pascal	Amy & Robert Shillingford	Barbara Zuckerman
June Lauer*	William G. Paul*	Judith Shrager*	
Carol & Joe Lavoritano	Alison Pearsall		

Gifts of Honor & Remembrance



We are grateful for the thoughtful gifts made in honor and in memory of special individuals. These meaningful tributes celebrate loved ones, honor cherished memories, and help ElderNet continue providing essential services to our neighbors in need.

*In Honor of Idell Corson
Given by Michael and Diana Corson:
Happy Birthday to our Mother Idell
Corson. Here's to many many more.
All our love.*

*In Memory of Susan
Given by Nora Angelucci: In
memory of my former
participant and friend, Susan.*

*In Memory of Tom Barth
Given by Catherine Britt.*



Grants

Corporate Partners

AmeriHealth Caritas
Beaumont at Bryn Mawr
Bryn Mawr Hospital

Neighorly Home Care
Main Line Health
PayPal Giving Fund
Senior Living Specialist

Community Partners

All Saints' Church*
Ardmore United Methodist Church
Beth Midrash Harov Synagogue
Bethel AME Church
Bryn Mawr Presbyterian Church*
Bryn Mawr Rotary Club
Church of the Redeemer

Episcopal Diocese of Pennsylvania
First Presbyterian Church of Lower Merion*
Merion Friends Meeting
N. Ardmore Civic Association
Surrey Services for Seniors, Inc.
Volunteer Medical Service Corps of LM & Narberth

Foundation Grants

The Armstrong Foundation*
Charles C. Knox Charitable Trust*
Genuardi Family Foundation
Gordon Charter Foundation
HealthSpark Foundation
Leo & Peggy Pierce Family Foundation

Montgomery County Foundation
Quest for the Best
Saunders House Foundation
The Wawa Foundation Inc.
WSFS Cares Foundation
W. W. Smith Charitable Trust

Special Funds & Trusts

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Brevoort Fund
Catherwood Family Fund
Epstein Family Charitable Trust
The Goldberg Bassett Charitable Fund
The Higgins DiBonaventuro Family Fund
Janet and Steven Schwartz Charitable Fund
John Templeton Foundation
KGR Foundation*
Larking Hill Foundation
Leibowitz Family Charitable Fund
The Leichtner Family Fund
Leto Charitable Fund

The Mendencino Charitable Giving Fund
Paul L. Newman Foundation
The Pencoyd Foundation
Philadelphia Foundation
Pledgeling Foundation
Robert Saligman Charitable Foundation
The Specter Foundation
Tierney Family Fund
The Tighe Foundation
United Way of Greater Philadelphia and Southern New Jersey
Vandenbergh/Cameron Fund
William Goldman Foundation
Zemsky Family Foundation

Government Funders

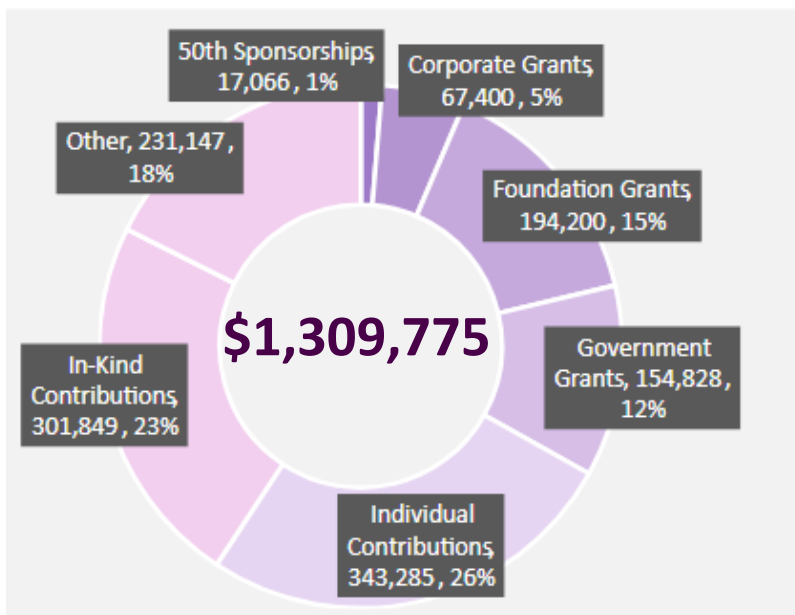
Community Dev. Block Grant Care Management
Community Dev. Block Grant Escort Driver

Lower Merion Township
Montgomery County Senior Intensive Support
Montgomery County Volunteer Services

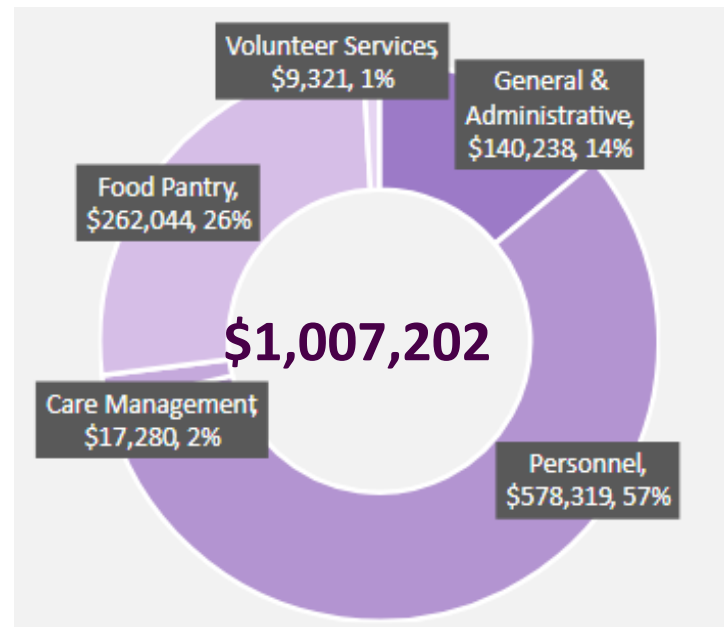
*Indicates five consecutive years of giving

Financial Summary

Revenue Breakdown



Expense Breakdown



ElderNet reported a total net income of \$302,573 — an increase from the prior fiscal year, reflecting strong financial stewardship and community support.





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